

October 9, 2018

To Whom It May Concern,

Our customers inspire us - everyone, everywhere, everyday - to keep our mind on the business of generating timely, well-reasoned and innovative solutions to meet our customer's needs. We only produce FRP products and are proud to be a manufacturer of, and provide an FRP product that is made in the USA. We are a world leader in providing premium FRP wall protection to meet your application needs. Our worldwide presence is achieved through relationships with our certified partners.

Our FRP is perfect for use in back of house applications where hygiene and impact resistance is a requirement. We are experts in FRP and in its applications for wall and ceiling products. We have extensive knowledge in back of house applications for hotels and other establishments.

Our FRP will not support mold or mildew. Our product has been tested to ASTM D3273 and ASTM D3274 standards. Our product testing is also highlighted on our technical data sheet. The in house testing we perform is always done to published ASTM standards. Our technical team ensures the highest quality FRP is produced in our facilities. We have the support of a full research and development center (R&D) that is located near our Channahon, IL manufacturing site. Our R&D team offers additional testing opportunities should you require them.

We offer many different types of FRP for your specific job requirements. We have strong manufacturing capabilities and can produce cut to size or coiled product. We also have varied thickness ranges offered. Our product is also GREENGUARD Gold certified to ensure low VOC emissions. We stand behind our products with customer support, technical support and warranty.

I have included some attachments with this letter for your review. After looking them over, please let me know if you have further questions or needs. At Crane Composites, we know that customer satisfaction is the most basic requirement for business and we strive to exceed your expectations.

Please feel free to contact me directly at 815-467-8939 with any additional questions.

Sincerely,

Karen A. Nebe Market Manager Building Products Market

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